

23rd October 2025

To whom it may concern

It is my pleasure to provide this reference for Systeque.

Epilepsy South Africa began working with Systeque in 2021, marking the start of our organisation's first comprehensive IT transformation. We selected Systeque because they offered an integrated range of services under one roof and demonstrated exceptional agility and responsiveness from the outset.

The first major project involved migrating approximately 100 users from outdated POP email accounts to Microsoft 365. Systeque ensured we received 100 licenses from Microsoft for 10 years – free of charge. We are so grateful for this.

This project was a significant undertaking given that we are a national, community-based organisation with uneven connectivity and ageing hardware across our branches. Systeque managed the process seamlessly. Their team was deployed to six provinces, ensuring support and minimal disruption. The migration was completed efficiently and successfully, and today, Microsoft 365 is embedded across our organisation, safeguarding our data and improving collaboration.

Since that initial project, Systeque has continued to support all our IT requirements. They have sourced refurbished laptops for our staff, resolving long-standing hardware challenges in a cost-effective way. Their after-sales support is exceptional and the Systeque team response times are fast, typically within a few hours, and issues are consistently resolved without delay.

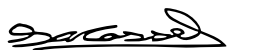
Systeque has also provided on-the-spot training for staff unfamiliar with Microsoft 365, showing patience and a strong understanding of our team's varying skill levels. The introduction of OneDrive has been transformative, improving our data management and accessibility nationally.

Through this ongoing partnership, Systeque has become a trusted technical advisor to Epilepsy South Africa. Their professionalism, reliability, and commitment have played a vital role in modernising our organization's systems and ensuring that our national network operates securely and efficiently.

We are committed to continuing partnering with Systeque as they are a world class organisation.

Thank you to all at Systeque for the commitment and time you afford us.

Kind Regards,



Sharlene Cassel

National Director